



How the the Federal German Criminal Police Office's Cybercrime Division Is Using Wickr to Keep Operations Running Amidst COVID 19

The Cybercrime Division of the Bundeskriminalamt (German Federal Criminal Police Office) has been a long time customer of Wickr, having deployed Wickr Enterprise within their controlled environment. Wickr addressed their most desired needs of having the best end-to-end encrypted messaging, secure file sharing and secure conference calling + screen share to hold routine online meetings and solve important cases. Through the use of Wickr the integration capabilities the Cyber Division has been able to increase and maintain their collaboration effectiveness to 80-85% versus the rest of the Agency at 20%.

Fast-forward to the world being affected by COVID-19 – they couldn't allow this pandemic to stop the important work being accomplished, nor halt the need to build out their operations while under a remote work situation. They needed to automate these tasks. How did they do this? They turned to Wickr IO integration gateway to build out a series of WickrBots to perform critical operations and workflows.

Let's take a look at some of these fantastic integrations: - The Cybercrime Division was kicked off on April 1st and was ready to start newly hired agents, developers and staff personnel when COVID-19 hit. They needed to get these new hires started remotely, but also needed to keep the shared information secure. In addition, they wanted to make sure people in the organization were available and check statuses.

As not all of them had remote access to the actually required government infrastructure, but yet it was essential to aggregate relevant information from them, they were simply asked to get themselves through an interview process – run by a WickrBot. In addition to that, remote training was run for a two week period over Wickr – with great success for all participants.

WickrBots are also helping the Cybercrime Division keeping track of the current working status and work progress as agents, developers and support personnel report their current status to another WickrBot which then provides that info on demand to other agents.

Aside from helping with managing the crisis, WickrBots are being used in many different ways to support the Cybercrime Divisions mission – be it through offering Second-Factor-Authentication services, Communication-Directory-Management or simply keeping everybody in the loop about what is currently going on ... without all of them being "at the office". Oh, and just one other item, they even have an "issue bot" which is reporting issues into the Cybercrime Divisions Git system and creating tickets and stories – so not even one small idea that strikes their team gets lost.

These are just a few examples of how the German Federal Criminal Police Office and their Cybercrime Division is using Wickr and Wickr IO integration gateway; they also have several other use cases in development. They even have a dedicated Bot factory site with a custom Wickr Bot logo – and some ridiculously great hashtags and sayings – #despitecorona #alwayswhere #telltthebot and "the Bot is the better app"!

Want to learn how you can make your Wickr deployment even better?

Check out [wickr.com/integrations](https://www.wickr.com/integrations) or contact sales@wickr.com

